

Dear Conference Delegates and Exhibitors

In honour of the 35th anniversary of the ITS Integrator User Group Conference, ladies and gentlemen welcome to Windhoek, the capital city of Namibia.

In 2023, a brand-new era will start. With the assistance of the knowledgeable guidance, vast experience, and participation of ITS Integrator Users from across our membership base, Adapt IT Consultants, Keynote and Guest Speakers, we have arranged yet another successful conference.

Our conference's theme is "How resilient, dynamic, and inclusive is today's higher Education? "Leveraging revolutionary technology to support digital transformation for a sustainable future!"

As we continue to adapt to the relatively "New Normal", we must confront the difficulties posed by this shift of higher education's use of technology. Strategically plan in how we will play our role in the transformation of Higher Education institutions. The purpose of the User Group is to identify and debate "short comings" that lead to best practice, within a network of colleagues of ITS Integrator system users' experts in higher institutions.

Take note that the conference agenda is designed around current ITS Integrator System issues and business processes, giving all attendees plenty of chances to network, gain from interactions with colleagues from different institutions, talk about business processes, and come up with solutions.

We would like to express our gratitude to our steadfast users who consistently agree to serve as Presenters, Facilitators, Chairs, and Scribes. Each year, you significantly improve the program. Colleagues, please visit the Adapt IT and all exhibitor stands while there is downtime in between sessions or during tea breaks. It is impossible to overstate how much we appreciate how they continue to sponsor and support the User Group.

Furthermore, kindly visit our website at www.itsiug.org.za. The website serves as a platform available 24HOUR for you as the ITS Integrator Users Group member to access Conference Booklet and Evaluation Survey.

We hope you will find the conference to be enlightening and fulfilling, and that you will return to your institutions to impart the knowledge you have learned to those co-workers who weren't as lucky to attend the 2023 ITS Integrator User Group Conference.

Ladies and gentlemen welcome once again to another knowledge and wisdom filled event, the 35th Annual ITS Integrator User Group 2023 Conference in Windhoek, Namibia.

Yours Truly



Lebogang Letlhake
ITSIUG Chairperson