

# The Flywire/ Adapt IT Solution

Flywire and Adapt IT have partnered to provide effortless international payment options to students and their families. With Flywire's payment gateway embedded into Adapt IT's ITS Integrator, students can use their home currency while enjoying low exchange rates, convenient online payment tracking, and superior customer service.



## What your school gains from the Flywire/Adapt IT solution

### SCHOOL'S CHALLENGE

### FLYWIRE SOLUTION WITH ADDED ADAPT IT BENEFITS

<p><b>Unidentified payments</b></p> <p>Do you receive direct bank transfers or payments without critical student-identifying information?</p>	<p>Your custom payment portal will automatically capture all relevant student information, ensuring 100% of the payments you receive are accurate and identifiable.</p>
<p><b>Short balance &amp; overpayments</b></p> <p>Do your students and their families pay too much or too little? Do they complain of unexpected fees charged by the bank?</p>	<p>Before making a payment, Flywire shows how much the student owes in their local currency and protects transactions from large international transfer fees. Your institution can even restrict how much they send based upon the fees being charged. The balance they owe the school will be pre-filled in by Flywire.</p>
<p><b>Identifying &amp; reconciling payments</b></p> <p>Do you spend precious time matching individual payments to your bank statements and reconciling to the student's account?</p>	<p>With Flywire batch delivery, you will always know the source of payments delivered to your bank account. Once delivered by Flywire to your account, all your international payments will post automatically to the correct student record.</p>
<p><b>Payer support: One place to pay</b></p> <p>Are you equipped to respond in real time to international payers in different time zones? Does your staff wonder where to send international students who need help with their payments?</p>	<p>Flywire becomes an extension of your school, offering around-the-clock multilingual support and service across the globe via chat, phone, and email.</p>
<p><b>Fraud risk</b></p> <p>Are you exposing your institution to fraud by publicly displaying or distributing bank details?</p>	<p>Making bank transfer details available presents a confusing, costly, and risky experience for you and your students. We protect against fraud by eliminating the need to publicize your bank details.</p>

# Your payer's new experience

## 1. Get started

Payer receives notification of balance due and logs into ITS Integrator system. Once in workflow, payer will be prompted to make a payment via Flywire.

## 2. Select a local payment method

Flywire provides familiar payment options in the student's local currency with upfront pricing, and no hidden fees. Options may include bank transfers, debit/credit card in their home currency, electronic payment, or other local methods.

## 3. Make the payment

### **BANK TRANSFERS**

Payers follow the on-screen instructions to send funds. Depending on their bank, payment may be made online, in person, or over the phone.

### **DEBIT/CREDIT CARD**

Payers enter card details online to complete the payment in their home currency.

### **LOCAL PAYMENT OPTIONS**

Additional options may be available depending on the country of origin.

## 4. Track & confirm

Payers will receive real-time SMS and email updates on the status of their payment, or they can create a Flywire account at either Flywire.com or the Flywire app to track payment around-the-clock.

## 5. Payment posted to the student account

Funds are securely delivered to the school and status of payment is updated in the ITS Integrator system.



For more information about the ways your institution will benefit from the Flywire/Adapt IT solution, email us at [learnmore@flywire.com](mailto:learnmore@flywire.com).