

MEET THE EXPERTS: CHATBOTS

Ollie Olwage

Latest Changes

Allow for 2 levels of Buttons:

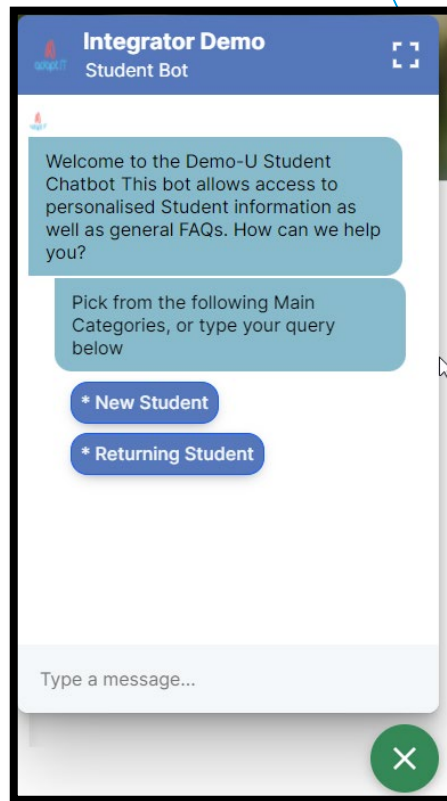
- * Sheet Level
- * Question Level

Software upgrade

Rasa v2.2.5
v2.8.5 (Beta)

Pipeline

- Upgrade to Rasa v 3
- Live Chat (Operator Handover)



Spreadsheet

ID	Questions	Answer	Telegram	Sub	Buttons
FAQ001	When will the new students start attending classes	Online Class attendance starts on the 1st of February 2022. For classes on Campus, semester one starts on the 15th of March, while the second semester will start on the 12th of July			Class Attendance
FAQ001	When does class attendance start				
FAQ001	When are classes for 2nd semester starting				
FAQ001	When will the second semester classes start				
FAQ001	When do Part-Time classes starting				
FAQ002	would like to ask when classes will start for Business Studies because I never got a timetable.	Timetable information can be found on the student portal			Timetable
FAQ002	where can I get my timetable				
FAQ003	When is the registration date in Hillside campus	Registration will be between 28 February and 05 March			
FAQ003	I am a returning student. When can I come for registration				
FAQ004	When are 2022 applications opening	Please go to http://www.motheotvet.edu.za/how.html in order to see how to apply			Applications
FAQ004	Can I still apply for this year				
FAQ005	When is the closing date for registration	Registration closes on the 30th March 2022			
FAQ005	When will registration close				
FAQ006	The forms that were distributed at school were they for people who don't have NSFAS or what	The school forms does not include NSFAS Information			
FAQ006	What are the forms we got from school to be used for NSFAS				
FAQ007	would kindly like to know when is the due date for submitting the NSFAS form for Accommodation / Lease Agreement	For NSFAS information Please contact the NSFAS offices directly			
FAQ007	When is the NSFAS forms due for accommodation				
FAQ008	What is the college banking details	For Banking information please go to http://www.motheotvet.edu.za/contact.html			Banking Details
FAQ008	where can I get your banking details				
FAQ009	Can I use bank statement as a proof of address	You can use either a bank statement or any other statement that has both your ID number and the actual address printed on the document			
FAQ009	What can I use to prove my address				
FAQ010	When are we getting our allowances	Allowances will be paid on the 25th of the month			
FAQ010	When will we be getting an allowance				
FAQ011	The Verification of my Application is still Pending. Do I need to go there personally or still wait for my response	Communication will be sent to you regarding the next phase			
FAQ011	What is the status of my application				
FAQ012	Must I still go register if my application says outstanding documents	you must be cleared by the finance department first.			
FAQ012	What do I do if I have outstanding documents				
FAQ013	Do you have diesel mechanic course	Please go to our website at http://www.motheotvet.edu.za/ to see what courses we offer			
FAQ013	Can I study for a diesel mechanic				
FAQ014	I lost my level 4 NCV certificate will I be able to get another one at the campus and what is the procedure to get it	You can have a duplicate of your certificate issued only through the Administration office.			
FAQ014	Please tell me how I can get my certificate re-issued				
FAQ014	How do I apply for lost certificate and how much does it cost				
FAQ015	In semester one I was doing Business Studies and my N5 Computer results has pending, so my question is can I change	Changes can be made before mid-semester. Please note some fees might be applicable			
FAQ015	Can I change course while my results are not in yet				

The background features a dark teal gradient with several large, overlapping, curved shapes in a lighter blue and teal color. These shapes are reminiscent of stylized waves or abstract patterns. Additionally, there are white, thin, curved outlines that mirror the larger shapes, creating a layered and dynamic visual effect.

QUESTIONS?



THANK YOU

Achieve more with Adapt IT