

2022  
Matshela Isaac

UNIZULU CHATBOT USER EXPERIENCE

- Saving students time and money by allowing them to obtain their fees balance, course details, timetables, and other important information without needing to go onto campus.

## University of Zululand

Student Bot



Welcome to the Unizulu Student Chatbot This bot allows access to personalised Student information as well as general FAQs. How can we help you?

Pick from the following Main Categories, or type your query below

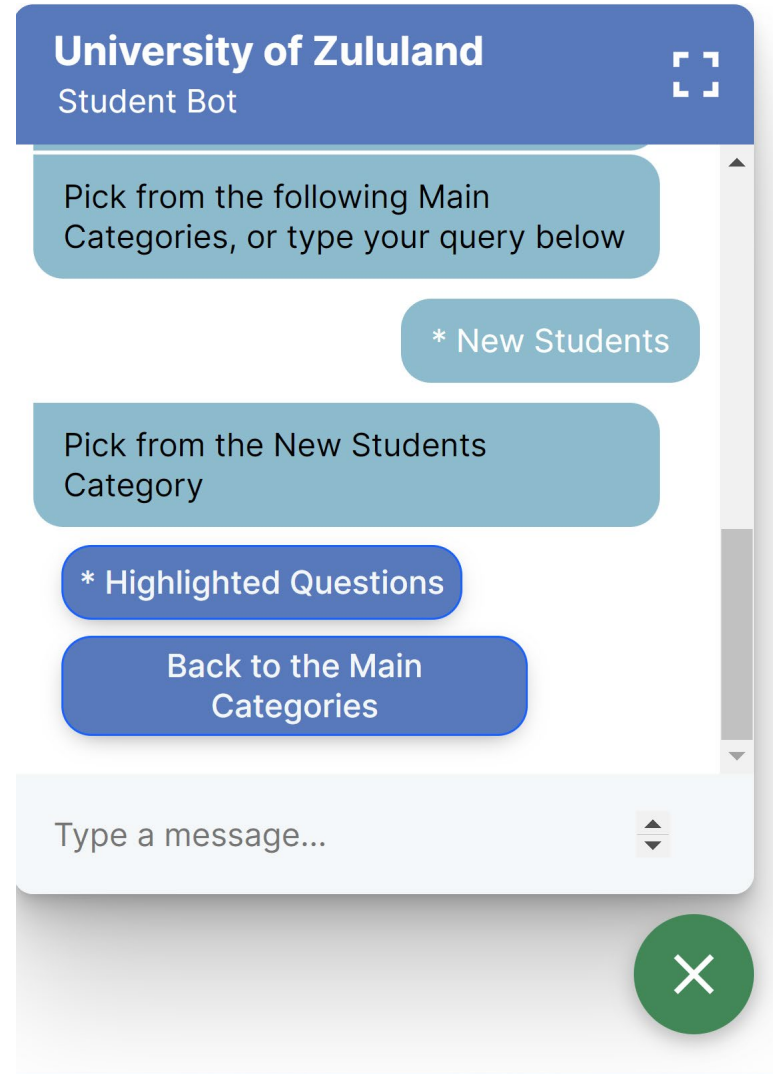
\* New Students


\* Returning Student

Type a message...



- NEW STUDENTS



**University of Zululand** 

Student Bot

Category


\* Highlighted Questions


Pick from the Highlighted Questions Category

Registration Dates

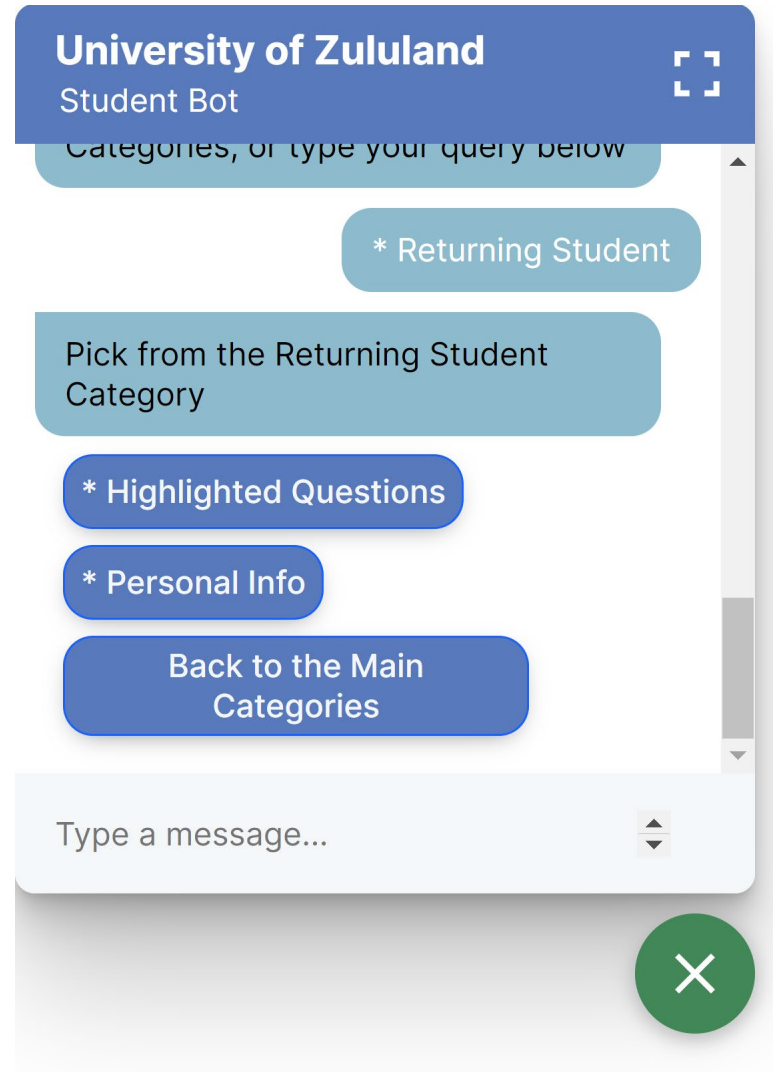
Campus Access NSFAS


Back to the Main Categories


Type a message... 



# • RETURNING STUDENTS



**University of Zululand** 

Student Bot 

Category


\* Highlighted Questions


Pick from the Highlighted Questions Category

Registration Dates

Campus Access NSFAS

Back to the Main Categories

Type a message... 



- Personal Information

